



AGREEMENT SUMMARY

BANGLADESH GARMENTS MANUFACTURERS AND EXPORTERS ASSOCIATION AND COMMON HEALTH BANGLADESH LIMITED

8 MAY 2020

Scope of Collaboration

Common Health will work with BGMEA by providing free 24/7 telemedicine doctor consultations to workers at BGMEA member companies. Common Health will deliver the following project components:

- a) Providing 100,000 free telemedicine doctor consultations to BGMEA workers covering issues related to COVID-19, primary health care, and mental health,
- b) Reporting suspected cases of COVID-19 to BGMEA and to employers to support disease prevention and control efforts, within the bounds of doctor-patient confidentiality,
- c) Working together with BGMEA and its members on a phased approach to promote worker awareness of the program and use of the telemedicine consultations, and
- d) Ensuring appropriate resourcing for high quality delivery of the above components, including doctor onboarding and management (e.g. gradually scaling to 20 or more doctors, as required).

Focus Population

We will serve 1,00,000 BGMEA workers in the Gazipur, Savar and other areas (over a span of four months). To ensure workers are aware of and can use the service, we will work together on factory outreach.

Services Details

BGMEA workers will be able to easily avail their free doctor consultation 24/7, through the following process:

1. The BGMEA worker calls a dedicated phone number or visits the Common Health Bangladesh page on Facebook,
2. The employee provides her/his name, phone number, factory name, and employee ID, to ensure that only BGMEA workers are able to use the service,
3. The doctor delivers the consultation to the BGMEA worker through a phone call or video call, depending upon the worker's preference,
4. If the doctor suspects that the patient may have COVID-19 or be highly at risk for the disease, the case is reported to the BGMEA and the relevant factory, and
5. If the employee is interested, s/he will have the option to voluntarily enroll in services that provide family health coverage, unlimited 24/7 telemedicine consultations, and other critical COVID-19 benefits at very low costs through Common Health.

Our ultimate ambition is to work with BGMEA to provide health services and coverage to all 4.5 million RMG workers in Bangladesh. We will take a phased approach to making services available to workers:

- 1) Delivering consultations to a targeted group of 20,000 workers,
- 2) Scaling consultations to reach a total of 100,000 workers, and
- 3) Developing plans to quickly expand coverage to all 4.5 million RMG workers in Bangladesh.